

WHAT TO EXPECT AT YOUR NEXT DENTAL APPOINTMENT

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The COVID-19 pandemic has changed a lot of things about our day-to-day lives, including dental appointments. Your health and safety are as important to us as they are to you. Every concern you've had, we've had too. As your dentists, we have reviewed all of the expert guidance and research to make sure we're taking every measure to keep patients and staff safe. Here's what you can expect in our office:

BEFORE YOUR APPOINTMENT



To make sure patients are healthy, our team will contact via text or email* to ask you some health-related questions before your scheduled visit.



You will be asked to limit the number of people you bring with you. The office has a designated waiting area, for those who are medically compromised, or for families who have appointments together.



We have additional cleaning and sanitation measures, such as cold fogging. These are performed after each patient leaves to prepare the space for you. Please feel free to read up on cold fogging [here](#) and watch a video [here](#).

*The text and email service is provided by Solution Reach. If you have provided the office with a mobile number or an email address, you will receive a text or email, with a link that will connect you to Solution Reach. You will be asked to prove your identity with a series of simple questions. Upon confirmation of your identity you will be redirected to an additional webpage, that will allow you to update your contact information, answer our COVID questionnaire, and confirm your appointment. If unable to use this system in any capacity please call the office.

AT YOUR APPOINTMENT



Upon entry to the office, you'll be required to sanitize your hands and wear a face mask.



The dental team will take your temperature, and may repeat the health questions asked before your appointment.



High-touch items like toys and magazines have been removed from the waiting room.



The dental team will wear additional protective equipment, [face masks](#), plastic face shields, goggles and surgical gowns.

AFTER YOUR APPOINTMENT



If you start to experience symptoms of COVID-19 within 2 days of your appointment, call to alert the office staff so those who came into contact with you may be tested for the disease.



In order to reduce front office contact, we request you call the office for scheduling and billing concerns. Your oral health is connected to your overall health, so one of the many ways you can stay healthy during these times is to keep up with regular dental care. We are here for you.

We want you to feel comfortable when you come in for your appointment. Please reach out to us and we'll be happy to answer any questions you have about our new safety measures. See you soon!